

MEDICARE STAR RATING OVERVIEW

What is the Medicare Star Rating System?

Medicare uses a Star Rating System to measure how well Medicare Advantage and Part D plans perform. Medicare scores how well plans perform in several categories, including quality of care and customer service.

Ratings range from one to five stars, with five being the highest and one being the lowest. Medicare also assigns plans one overall star rating to summarize the plan's performance as a whole.

★ ★ ★ ★ ★	5 Stars = Excellent
★ ★ ★ ★	4 Stars = Above Average
★ ★ ★	3 Stars = Average
★ ★	2 Stars = Below Average
★	1 Star = Poor

Medicare reviews plan performance yearly and releases new star ratings each fall. This means plan ratings may change from year to year.

What is Florida Complete Care's star rating?

New Medicare Advantage and Medicare Part D plans do not have any historical information, so they will not have any Star or quality ratings for the first year.

Florida Complete Care is a new Medicare Advantage Plan and therefore we do not have a star rating.