



Quick Reference Guide:

Paper Claims

Paper claims should be mailed to:

Florida Complete Care Attn: Claims

PO Box 21688

Eagan, MN 55121

Instructions for completing the CMS-1500 and UB-04 claim forms can be obtained from the following websites:

- Centers for Medicare & Medicaid Services www.cms.gov
- Florida Hospital Association www.fha.org
- National Uniform Billing Committee www.nubc.org
- National Uniform Claim Committee www.nucc.org
- Florida Community Care Electronic Transaction Guide (*where do we have this document?*)

Electronic Claims

Electronic Claim Submissions allow providers to safely submit and track HIPAA-compliant electronic claims to us via *Availity* without manual intervention.

Florida Complete Care's Payer ID is FLCPC

Preferred Clearinghouses:

Availity: www.availity.com. To register for a new account, follow the directions at www.availity.com

Ability: www.ability.com Or to register for a new account, call Ability's Enrollment Department at 800-548-2890

Additional Services:

- EFT Enrollment
- 835 ERA Remittance Viewer enrollment is available via Availity

Provider Portal: Available for Registration on www.fc2healthplan.com website