



## **Quick Reference Guide:**

### **Paper Claims**

Paper claims should be mailed to:

Florida Complete Care Attn: Claims

PO Box 21688

Eagan, MN 55121

Instructions for completing the CMS-1500 and UB-04 claim forms can be obtained from the following websites:

- Centers for Medicare & Medicaid Services [www.cms.gov](http://www.cms.gov)
- Florida Hospital Association [www.fha.org](http://www.fha.org)
- National Uniform Billing Committee [www.nubc.org](http://www.nubc.org)
- National Uniform Claim Committee [www.nucc.org](http://www.nucc.org)
- Florida Community Care Electronic Transaction Guide

### **Electronic Claims**

Electronic Claim Submissions allow providers to safely submit and track HIPAA-compliant electronic claims to us via *Availity* without manual intervention.

### **Florida Complete Care's Payer ID is FLCPC**

Preferred Clearinghouses:

Availity: [www.availity.com](http://www.availity.com). To register for a new account, follow the directions at [www.availity.com](http://www.availity.com)

Ability: [www.ability.com](http://www.ability.com) Or to register for a new account, call Ability's Enrollment Department at 800-548-2890

Additional Services:

- EFT Enrollment
- 835 ERA Remittance Viewer enrollment is available via Availity

**Provider Portal:** Available for Registration on [www.fc2healthplan.com](http://www.fc2healthplan.com) website